



July 15, 2007



* Beginning August 1, 2007 your garbage collection will change to Automated Service with Carts. *(see detailed description below)*

* Your service days will now be on **Tuesday and Fridays**, with heavy trash collection (of those items that will not fit in the provide cart) on the **2nd Friday of every month.**

Dear Valued Customer;

Republic Waste Services of Texas (RWS) will soon begin the transition from manual collection of household garbage to an automated system. We are pleased to introduce this progressive and efficient change in Harris County Municipal Utility District 82.

Automated collection of municipal solid waste (MSW) will require a special truck and garbage container. Each residence serviced by RWS will be provided one 95-gallon wheeled cart. This cart is to be rolled out by the resident to the curbside by 7:00am on his/her service day.

Automation in the collection of MSW is of great interest to waste haulers and customers across the United States. It is a more efficient way of providing a much needed service that offers a number of advantages. Some of these advantages are:

- Reduction in number of injuries associated with the manual collection of MSW (helps to minimize the cost associated with your service)
- Reduction of windblown litter in your neighborhood
- Ability to “roll out” your garbage instead of carrying it to the curb.



Residents of Harris County Municipal Utility District 82 will be receiving their 95-gallon cart from RWS **in the month of August and completed by September 1.** Residents will not need to be present for the delivery of their 95-gallon cart; however it is important they read the information and instructions contained in the cart, upon delivery.

Please note that personal trash cans will **not** be serviced by the Automated Side-Load Garbage Truck. Personal trash cans set out on your regular service day will not be emptied.



One 95-gallon cart should provide adequate capacity for an average household, especially when serviced twice a week. Trash will need to be placed in bags to minimize loose debris and odor. Note that 'overage' will not be collected, so additional trash bags that do not fit in the cart on the first collection day should be placed in the cart for the second collection day. However, should a resident have the need of an additional cart, they will need to call RWS at 281-446-2030 to arrange the delivery of the cart. The additional cart will be \$4.00 per month, billed yearly (\$48 total) to the individual.

Furthermore, heavy trash or bulky waste items will be collected on the **2nd Friday of every month**. These items should be placed at the curb by 7:00am on the specially scheduled collection day. Residents wishing to dispose of their personal trash cans may set them out on their first heavy trash collection day and our crews will collect them. The cans should be labeled, PLEASE DISPOSE, to avoid any confusion.



We trust that this information will answer most of your questions. You can find additional information and frequently asked questions about the new automated service under online services on our website at www.rwstx.com. If you have further questions or need additional information, please do not hesitate to contact us at 281-446-2030.

Sincerely,

Johnny Smith,
Residential Sales Manager